

Terms and Conditions

Overview

These Terms and Conditions ("Terms") govern your use of PrimeYouth.de/shop (the "Site") and the purchase of products offered through this online store. By accessing our shop and placing an order, you agree to these Terms.

Please read them carefully.

Important Notice:

Prime Youth Shop is a separately operated entity from the broader Prime Youth brand and platform. While it operates under the domain PrimeYouth.de, the shop and its operations-including product listings, order fulfillment, and customer service-are managed independently by Prime Youth Shop. This distinction ensures that your shopping experience is governed by the specific terms outlined below.

1. Online Shop Provider

Your contractual partner for all shop orders on primeyouth.de/shop is:

Prime Youth Shop

Shane Ogilvie

Kyllmannstr. 11, 12203 Berlin

USt-IdNr: DE418673883

Email: shop@primeyouth.de

Referred to as "Prime Youth Shop", "we", "us", or "our".

This shop is operated independently from any other services or content provided under the general "Prime Youth" name.

2. Dropshipping Partners and Fulfillment Suppliers:

SpreadConnect EU, Gießerstraße 27, 04229 Leipzig, Germany

Modalyst INC, 44 Montgomery Street, Floor 3, San Francisco, CA 94104

3. Order Process

- 3.1. Products displayed on our website constitute an invitation to make an offer.
- 3.2. By completing the checkout process, you make a binding offer to purchase the selected items.
- 3.3. We will send an order confirmation via email.
- 3.4. The contract is formed when we send a shipping confirmation.

4. Prices and Payment

- 4.1. All prices include applicable VAT for EU customers.
- 4.2. Shipping costs are additional and shown before checkout.
- 4.3. Prices are subject to change without notice.

5. Shipping

- 5.1. Standard delivery time is within three weeks from order confirmation.
- 5.2. Risk of loss transfers to you upon delivery.

6. Return Policy

Key points to our return policy:

- 30-day return window
- 14-day statutory withdrawal right for EU customers
- Manufacturing defects handled by SpreadConnect
- Returns must be unused with original tags

7. Intellectual Property

- 7.1. All content on primeyouth.de/shop is our property or used with appropriate permission.
- 7.2. When uploading custom designs, you confirm that:
 - You own or have rights to use the design

- The design doesn't infringe on third-party rights
- You accept liability for any copyright claims

8. Customer Responsibilities

You agree to:

- 8.1. Provide accurate account and order information
- 8.2. Maintain the security of your account
- 8.3. Not engage in any unlawful activities through our site

9. Limitation of Liability

9.1. We are not liable for:

- Slight negligence
- Indirect damages
- Force majeure events

9.2. Our liability is limited to the purchase price of the affected products.

9.3. Mandatory legal liability remains unaffected.

10. Privacy

10.1. We process personal data according to our Privacy Policy: <https://www.iubenda.com/privacy-policy/80101741>

10.2. Data is shared with SpreadConnect & Modalyst for order fulfillment.

11. Product Information

11.1. We strive for accurate product descriptions.

11.2. Colors may vary due to monitor settings.

11.3. We reserve the right for reasonable technical and design variations.

12. Account Termination

We reserve the right to:

12.1. Terminate accounts for violations of these Terms

12.2. Refuse service to anyone

12.3. Change service without notice

13. Changes to Terms

13.1. We may modify these Terms at any time.

13.2. Changes will be posted on the website.

13.3. Continued use constitutes acceptance.

14. Severability

If any provision is found invalid, remaining Terms stay in effect.

15. Governing Law

15.1. These Terms are governed by German law.

15.2. For EU consumers, mandatory local laws may apply.

15.3. UN Convention on Contracts (CISG) is excluded.

16. Dispute Resolution

16.1. EU customers can access Online Dispute Resolution at ec.europa.eu/odr

16.2. We are not obligated to participate in alternative dispute resolution.

Contact

For questions about these Terms:

Email: shop@primeyouth.de

Website: www.primeyouth.de/shop

Last Updated: 21.07.2025